



Camping Pors Peron  
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## Terms and Conditions Camping/Touring

Camping Pors Peron is a family-run campsite catering for touring caravans, motor caravans and tents with mobile homes to hire. To make your stay even more enjoyable we ask you to please read the following 'Terms and Conditions' before making your booking.

### **Advance booking**

The preferred method of booking is via our website and online booking/payment system you can also telephone the reception on 0033 (0) 2 98 70 40 24 between **0800 – 1800 French time**. Please remember that we are one hour ahead of GMT.

### **Advance booking deposits for touring/camping pitches**

We will require a non-refundable deposit of 25 per cent of the total cost of the pitch reservation (with a minimum charge of 50€) at the time you make your booking.

If the total cost of the reservation is less than 50€, we will charge the full cost at the time you make the booking. We accept most major credit/debit cards.

### **Cancelling your booking for touring/camping**

To cancel your booking you will need to give notice to the Campsite by email or telephone. If you have not received an answer within 24 hours you must assume that we have not received your cancellation request. All reservation deposits/fees are non-refundable.

### **Arrivals/Departures**

Guests are welcome to arrive from 12.00pm onwards. On arrival please check in at the reception where you will be asked to confirm your details. Except by prior arrangement, we cannot guarantee a pitch if you arrive early.

Accounts must be settled in full on the day before departure from the site. All major debit and credit cards are accepted.

**Note:** If you believe that your arrival will be delayed beyond 20.00hrs on any evening due to ferry arrival times or travelling times, it is important that you email or call the campsite in these circumstances in order that we can ensure there is someone available to greet you at the later hour. The latest arrival time is 23.00hrs.

### **Pitch Allocation**

Customers will be informed of their pitch number on arrival. The pitch is allocated according to the specified requirements made at the time of booking and is determined by the computerised booking system. Whilst every effort will be made to meet specific requirements for a particular pitch e.g. for disabled customers or group bookings, no guarantee can be given. Before pitching please ensure you have checked your pitch number, as specified on arrival, to avoid being asked to move. Should you arrive over lunch time when the reception is closed (12.00pm – 2.00pm) please ring the bell on the office door where a member of staff will check you in.

### **If you do not turn up ('no shows')**

If you do not turn up at the campsite by 11pm on the first day of the booking (without letting the site know more than seven days beforehand), we will treat you as having cancelled the booking and you will not be entitled to a refund of your deposit.

### **Extended stays**

Extensions can be arranged, subject to availability and possible relocation, although there is no guarantee that pitches can be extended beyond the date booked. If you wish to extend your stay please check with reception as soon as possible.

### **If you decide to leave the campsite early**

If you leave the site early for any reason (including the weather, unless we class the conditions as being too severe to camp), or you leave early without giving a genuine reason, we will keep any unused fees and you will not be entitled to a refund.

### **Making amendments (changes) to advance bookings**

For touring/camping pitches you can make any amendments to your booking either via our email address or by telephoning the campsite reception. Where ever possible we will try to meet your needs depending on site specific considerations, such as pitch availability and changes in the cost of your stay. This applies only to making amendments to an existing booking.

### **Data Protection**

All the information taken at the time of booking is collected solely for the purpose of processing your booking at Camping Pors Peron.

### **General**

By making a booking, you agree that this refund, cancellation and amendment policy will apply to your booking.

We look forward to welcoming you to Camping Pors Peron and hope you enjoy your stay with us.