



Camping Pors Peron
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Camping Pors Peron Terms and Conditions Canvas Lodge Tent.

Camping Pors Peron is a family-run campsite catering for touring caravans, motor caravans and tents with mobile homes and Canvas lodge tents to hire. To make your stay even more enjoyable we ask you to please read the following 'Terms and Conditions' before making your booking.

**Sorry we do not except dogs or any other animals in our Canvas lodge tents.
All our Canvas lodge tents are non-smoking.**

Four is the maximum number of persons in a Canvas lodge tent.

Advance booking

The preferred method of booking is via our website and online booking/payment system. You can also telephone the reception on 0033 (0) 2 98 70 40 24 between **0800 – 1800 French time**. Please remember that we are one hour ahead of GMT.

Advance booking deposits Canvas lodge tents.

We will charge you a non-refundable deposit of 25 per cent of the total cost of a reservation at the time you make your booking. The balance is then payable a maximum of 30 days before your arrival. We can accept payment by a credit/debit card.

If the total cost of the booking is less than 200€, we will charge the full cost at the time you make the booking.

Arrival/Departure

Your Canvas lodge tent will be available to you from **16:00hrs** on the day of your arrival and you must vacate by **10:00hrs** on the day of your departure. Except by prior arrangement, we cannot guarantee your Canvas lodge tent will be available before 16:00hrs if you arrive early.

Note: If you believe that your arrival will be delayed beyond 20:00hrs on any evening due to ferry arrival times or travelling times, it is important that you email or call the campsite in these circumstances in order that we can ensure there is someone available to greet you at the later hour.

Canvas lodge tent security deposits

On arrival at the campsite you will be asked to provide a **200 Euro security deposit** which covers breakages and damage (150 euros) and also the cleaning of the Canvas lodge tent (50 euros).

We can either take a credit/debit card number or you can leave cash at the reception that we will return to you on departure as long as we do not have to replace or repair anything or do any **extra cleaning** during or as a result of your stay. If you cause any damage or if the Canvas lodge tent requires **further cleaning**, we will keep the security deposit until we have carried out any additional works.

If the repairs cost less than 150 Euros, we will refund the amount left over after taking off the repair costs.

If the repairs cost more than 150 Euros we will give you an invoice to cover the extra costs.

On your departure we expect the Canvas lodge tent to be left in the same very clean condition as when you arrived.

The security deposit of 50 euros will be retained for cleaning if necessary.

We will refund your security deposit on your departure if everything is satisfactory.

Optional departure cleaning charge

It is possible to request a departure cleaning service at the extra cost of 40 Euros. We expect the Canvas lodge tent to be in a satisfactory state with no washing-up or rubbish/recycling left behind. Please contact the reception at least 24 hours before departure to book this service.

Cancelling your Canvas lodge tent

If you cancel the booking more than 30 days before it is due to start, your initial deposit will not be refunded.

If you cancel your booking, for any reason, 30 days or less before it starts, we will not refund the total cost of your stay.

To cancel your booking you will need to give notice to the Campsite by email or telephone. If you have not received an answer within 24 hours you must assume that we have not received your cancellation request.

If you do not turn up ('no shows')

If you do not turn up at the campsite by 11pm on the first day of the booking (without letting the site know more than seven days beforehand), we will treat you as having cancelled the booking and you will not be entitled to a refund for the cost of your stay.

If you decide to leave the Canvas lodge tent early

If you leave the Canvas lodge tent early for any reason (including the weather, unless we class the conditions as being too severe to camp), or you leave early without giving a reason, we will keep any unused fees and you will not be entitled to a refund.

Making amendments (changes) to advance bookings

You can make any amendments to your booking either via our email address or by telephoning the campsite reception. Where ever possible we will try to meet your needs depending on campsite specific considerations, such as Canvas lodge tent availability and changes in the cost of your stay. This applies only to making amendments to an existing booking.

General

By making a booking, you agree that this refund, cancellation and amendment policy will apply to your booking

We look forward to welcoming you to Camping Pors Peron and hope you enjoy your stay with us.